HUMAN SERVICES MANAGEMENT ESSENTIALS (3 units)
SOCECOL X460.1

COURSE OVERVIEW

The increase in consumer needs and the shortage of highly-trained human services professionals has resulted in a demand for effective managers and leaders. This course is for professionals seeking a deeper understanding of the organizational challenges administrators face and the professional skills needed to be an effective human services manager.

Students will have the opportunity to assess their management skills and acquire the necessary knowledge to prepare for the transition from direct service worker to a management role. This course is ideal for those pursuing the advancement of a supervisor, manager, or director role in the human services field.

WHO SHOULD ATTEND

Geared toward professionals seeking advancement or promotion into a management position or those who find themselves in a management or supervisory role at an agency or organization yet have not had formal management training or leadership experience. The information in this course can be applied to the pursuit of advancement in any workplace environment, be it public, private, or non-profit.

COURSE BENEFITS

• Creates a pathway for upward mobility and diverse work experiences
• Demonstrates your competency and awareness of the skills needed to manage a human services organization
• Equips you with strategies for managing workforce and organizational challenges

FOR MORE INFORMATION

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